

Business Profile:

1 location, 1000-2000 students, 54 active teachers
Gary Ganz, Owner; Debbie Gantz, Wife and Owner
Support Person

Gary & Debbie's Challenge:

KIDS Are TOPS Sport Center saw the need to change from their paper billing system to an automated software system. With a growing sports center, Gary and Debbie knew that their methods must change or they would not be able to accommodate their growth with present staff.

The Details:

One of the Ganz's concerns, as a long-time paper system user, was maintaining easy access to all information related to students. With a note card system, they could see all the information that one could possibly want about one student on a single card. Would the new software be that easy or would they struggle to find student details?

After overcoming some initial training challenges, the Ganz's began to understand the tremendous value of JackrabbitCLASS. Online registration and auto-payment have delivered innovation to the KIDS Are TOPS Sport Center office and have saved Gary, Debbie and their staff tremendous amounts of time that they can now spend interacting with customers.

Another value that soon became clear to Gary and Debbie was the greater confidence they have in the security and safety of their information. Jackrabbit's secure network and hosting services ensure that, regardless of what happens to their computer or note cards; all customer information is safe and accurate.

The Ganz's enjoy the higher level of professionalism in their office since first using JackrabbitCLASS and attributes their increased knowledge of the business to the easy to access and understand data dashboard.



JACKRABBIT
CLASS



"We can now track our classes and see the numbers. The software makes us incredibly efficient. We have cut our billing time in half - even though we have to customize most of our statements. I'm not computer savvy and I've always depended on my paper system. But now that I see how easy and efficient JackrabbitCLASS is, I can't believe that I ever questioned the value of changing over to a software system!"

Debbie Gantz

Jackrabbit's Value:

- Time-savings enable owners and staff to spend more time interacting with customers.
- Recording keeping is automatically done making tax deadlines less ominous.
- Web-based solution gives owners confidence that their information is always safe and secure.
- Online registration and auto payments make everything easier for staff and for customers.
- Staff is more efficient because everything is generated by the software.



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